WORLDWIDE LANGUAGE RESOURCES, INC.

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WLR Interpreters in Operation *Enduring Freedom*

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- The attacks on the United States on September 11th necessitated a dramatic shift in WLR's DOD support role from peacetime to wartime requirements.

- WLR provides quality and timely contract linguist support to US military and federal government agencies.

WLR is providing the following services in support of *Enduring Freedom*:

- Fully deployable CAT I & II interpreters

Various joint units and agencies

- Interpretation / translation
- Negotiation
- Rapport Building
- Cultural Advisor

WLR is providing the following services in support of *Enduring Freedom*:

- CONUS Based CAT II Analysts
  - 1.Counterintelligence
- CAT I local hires (vetted, not cleared)
  - 1. HQ, Base Support
  - 2. HQ, Afghanistan

WLR is providing the following services in support of *Enduring Freedom*:

- Project Management

Various joint mil clients and fed agencies

OTHER SUPPORT FUNCTIONS

- Language Support Materials
  - 1. Functional Phrase Books
  - 2. Pointy-Talky Cards
  - 3. Audio Tapes
  - 4. Language Instruction
    - a. MTTs
    - b. Isomersion
    - c. Immersions

- **RECRUITING.**

- WLR launched a massive, multimedia recruiting effort focused on identifying qualified and professional interpreters, translators, analysts, and project managers.

SCREENING & VETTING

- Personnel Interviews
- Verify credentials & qualification
- OPI (TL and English Proficiency)
- Understanding of Conditions
- Identify potential security discriminators
- Physical Health and abilities
- Special Skills

SECURITY CLEARANCE PROCESSING

- SF 86 and fingerprint card
- Explanation and review
- DSS coordination

- **ASSIGNMENT**

- No “check the block” assignments
- Right person for the right job
- Special Skills consideration

- **POM PROCESSING**

- Personal affairs
- Packing List
- ID Card issue
- Uniform/Clothing & Equipment Issue
- Insurance
- Invitational Travel Orders & NATO Orders

- **ON SITE PROJECT MANAGEMENT**

- Customer service & liaison
- Business Development
- Responsiveness
- Personnel management & guidance
- Fluency in “*Militarese*”

- **GUIDANCE TO CUSTOMERS**

- Problems Encountered
  - 1. Decision Making Process
  - 2. Understanding Lag Time
  - 3. Understanding the Process
  - 4. Cutting the Red Tape

- Customer Responsibilities

a. DD 254
b. Expedite Letters
c. MIPR
d. ITO
e. POM / ID Cards / Issue Items

- **BALKANS**

- Various US, NATO, and UN customers

- Intelligence & Special Operations